

From: [Administration](#)
Subject: Update from the CEO
Date: Thursday, January 24, 2019 10:26:44 AM

JPS Team Members:

I promised to keep you updated as I have information to share.

Our JPS team member continues to receive the best care possible. Yesterday (Wednesday, Jan. 23), representatives from the Texas Department of Licensing and Regulation were onsite for a review. At this time, they are not planning to return. We are on standby until they issue their findings. Whatever timeframe they have, we will follow.

The purple elevators remain out of service. Continue to use the green elevators to access the Patient Care Tower floors. Visitors wishing to access the 10th floor should check in at Medical Urgent Care on the first floor of the main building.

I remind you to respect the family's request for privacy. If you receive questions or concerns from outside sources, please refer them to the Communications Department (817-702-1365).

As always, we have to remember the concern we have about making sure our caregivers are taking care of themselves. Our Employee Assistance Program offers a 24/7 telephone hotline should anyone wish to speak with a counselor.

Robert Earley