

**From:** [Administration](#)  
**Subject:** Update from the CEO  
**Date:** Monday, January 21, 2019 5:03:45 PM

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JPS Team Members:

I promised to update you as I received more information on the elevator accident that occurred Sunday morning on the main campus.

As I stated in Sunday afternoon's email, a team member was seriously injured in an elevator accident. She is receiving the best care possible from our medical team and we ask for your continued prayers for her and her family.

Unfortunately, inaccurate information is being spread across the network and to local media about what happened. Out of respect for your teammate and her family, please refrain from speculation. Should you be contacted by the media, please direct those calls or emails to the Communications Department.

The purple elevators remain locked down. Access to the Patient Care Tower is limited to the green elevators. Visitors wishing to access Tower 10 are asked to check in at Medical Urgent Care on the first floor of the main building.

On Sunday, the elevator contractor completed inspections of elevators in the main building, TSP and the Patient Care Pavilion and will continue inspections to include the JPOC elevators. Today, the contractor is on site to repair the two red elevators in the main building that have been out of service since last week.

I am so grateful to the JPS team members who responded heroically on Sunday and were able to help get their injured friend and teammate to the Emergency Department and on to ICU. Please know our Employee Assistance Program as well as members of our Spiritual Care team are available to anyone who wishes to talk.

The privacy of our team member and her family is of utmost importance. The family appreciates your concerns and prayers, but requests no visitors at this time.

Robert Earley