COVID-19 Resources in Tarrant County

In an effort to comply with the Stay-At-Home order that has been issued for Tarrant County all community events and activities that were scheduled have been postponed.

Due to the COVID-19 pandemic, if you recently applied for SNAP or Medicaid or received a notice to call Your Texas Benefits, you do not need to speak to anyone to complete your application. Current SNAP and Medicaid recipients will have their benefits renewed automatically. No further action is necessary at this time, and recipients will be notified by mail when it is time to renew their benefits. For more information, please visit: https://www.yourtexasbenefits.com/Learn/Home

Below is a list of the resources we know to be available in Tarrant County. This is not an inclusive list and will be updated as things change and we learn more. Please keep in mind things are constantly changing, services that are available today may not be available today. Please call ahead to ensure services and hours of operation.
Contents
Child Care & Educational........................................................................................................................................... 3
Domestic Violence ......................................................................................................................................................... 3
Employment................................................................................................................................................................. 3
Financial ......................................................................................................................................................................... 4
Food ............................................................................................................................................................................... 4
Medical......................................................................................................................................................................... 5
Shelter ........................................................................................................................................................................... 7
Support Groups .............................................................................................................................................................. 7
Teleworking .................................................................................................................................................................. 8
Transportation ............................................................................................................................................................... 8
Unemployment ............................................................................................................................................................ 9
Utilities ........................................................................................................................................................................... 9
COVID-19 Public Helplines ......................................................................................................................................... 10
COVID-19 Scammers & Fraud ..................................................................................................................................... 10

Please call ahead to confirm the information provided is accurate and up to date.

Last updated on 03/31/2020 by Community Outreach Dept.
Child Care & Educational
Child Care Associates
Child Care Associates Head Start and Early Head Start campuses are currently closed.

Child Care Management Services
Search quality-rated child care in Tarrant County
Website: https://tarrantcountycms.org/home/quality-providers-list/

FIND! Child Care
Intended to serve working parents employed at essential businesses during the Tarrant County community response to the COVID-19 emergency.
Website: https://find.bestplace4kids.com/families

Domestic Violence
SafeHaven of Tarrant County
Assistance with food, shelter, child care and domestic-violence assistance.
1100 Hemphill St, Suite 303, Fort Worth, TX 76104
24 Hour Hotline: 1-877-701-7233
Office Line: (817) 535-6462
Website: https://www.safehaventc.org/

One Safe Place
Assistance with domestic-violence
1100 Hemphill Street, Fort Worth, TX 76104
Phone: (817) 916-4323
Website: https://www.onesafeplace.org/programs

Employment
Texas Workforce Commission
Phone: (800) 628-5115
Website: https://www.twc.texas.gov/news/covid-19-resources-job-seekers

Please call ahead to confirm the information provided is accurate and up to date.

Last updated on 03/31/2020 by Community Outreach Dept.
Goodwill Job Center
All retail stores are closed to the public. Only donations are open at this time
Phone: (817) 332-7866

Financial
City of Fort Worth Action Partners
Income-based qualification for utility and rental assistance
Phone: (817) 392–5780
Website: https://fortworthtexas.gov/cap/

Tarrant County Human Services
Financial assistance is provided to eligible household for rent, mortgage, utilities, food & hygiene items.
Phone: (817) 531-5620

Food
Tarrant Area Food Bank Mobile Pantries
Assisting individuals and families finding a food pantry
Food Pantry Locator: https://tafb.org/find-food/
Community Center Grab-and-Go Suppers: https://tafb.org/school-meals/

Meals on Wheels
Delivers meals to anyone who is homebound and is physically or mentally unable to prepare meals for themselves
5740 Airport Fwy, Haltom City, TX 76117
Phone: (817) 336-0912
Website: https://mealsonwheels.org/

Community Crossroads
Serves Hemphill’s neighborhood
1516 Hemphill, Fort Worth, TX 76104
Phone: (817) 921-3955
Website: https://fpfw.org/serve/community-crossroads-outreach-center/
First Street Mission Ministries
Provides emergency food, clothing, infant formula, limited financial assistance, and case management
801 West 1st St, Fort Worth, TX 76102
Phone: (817) 335-6080
Website: https://fumcfw.org/mission/

Mission Arlington
Created a “drive thru” for people receiving food and are also providing food and supplies to people who call in for assistance
210 W. South St, Arlington, TX
Phone: (817) 704-6177
Website: https://missionarlington.org/safe-in-the-storm-mission-arlington-covid19/

Community Link Mission
Created a “drive thru” for people receiving food.
Hours: Mon, Tue, Thurs from 10 am - 1 pm
300 Belmont St, Saginaw, TX 76179
Phone: (817) 847-4554
Website: https://communitylinkmission.org/

Helping Hands Ministry
Providing nonperishable emergency food and clothing for people of all ages. Proof of residency is required.
1515 Long Ave, Fort Worth, TX 76114
Hours: 1st and 3rd Wed of month from 1:00 PM - 3:00 PM
Phone: (817) 624-3918
Website: http://www.riveroaksbc.org/ROBC/Ministries.html

Medical
Cancer Care Services
Financial assistance, case management, counseling, and social connection.
Virtual office hours: 8 am – 5 pm, Mon – Fri
Scheduled Nutrition and Gas Pickup from 10 AM – 2PM on Tuesday and Thursday
623 S. Henderson St, Fort Worth, TX 76104
Phone: 817-921-0653
Website: https://cancercareservices.org/
JPS Community Health Centers & Clinics
Call ahead to ensure clinics are open.
Phone: 817-702-1100
Website: https://www.jpshealthnet.org/get-care/services/primary-care

JPS Eligibility & Enrollment
JPS Connection applications will only be accepted by mail, fax, drop-off, or email until further notice.
Email: enroll@jpshealth.org
Fax (817) 7023834
Mail: Eligibility Center, 1325 S. Main St, Fort Worth TX 76104
Phone: (817) 702-1001
Website: https://www.jpshealthnet.org/financial-resources/eligibility-enrollment

Drop-Off Locations:
Eligibility Center, Fort Worth - 1325 S. Main St, Fort Worth, TX 76104
Eligibility Center, Arlington - 501 W. Main St, Arlington, TX 76010

Open Arms Health Clinic
Due to Covid-19, current patients should call or email for care; on-site patient visits have been discontinued. New patients will not be seen at this time.
3311 Little Rd, Arlington, TX, 76016
Phone: 817-496-1919

Mental Health
MHMR (My Health My Resources) Care
3840 Hulen St, Fort Worth, TX 76107
Call Center: (817) 335-3022
TTY_TDD Numbers: (817) 569-4488
Website: http://www.mhmrtarrant.org/Services/Mental-Health-Services/Crisis-Relief

Please call ahead to confirm the information provided is accurate and up to date.

Last updated on 03/31/2020 by Community Outreach Dept.
Shelter
Tarrant County Homeless Coalition
300 S. Beach St. Fort Worth, TX 76105
Phone: (817) 996-8800
TCHC Homeless Resources Helpline Form
Website: https://ahomewithhope.org/

Presbyterian Night Shelter
Assistance with housing, food, and employment. Intake days and hours are altered every day, please call to schedule an appointment.
2400 Cypress St, Fort Worth, TX 76102
Phone: (817) 632-7400
Website: https://www.journeyhome.org/

Salvation Army
Assistance with housing, food, and rent and utilities. All residential services will continue to operate, food services have transitioned to be delivered to curbside, rent and utility assistance will be delivered through phone visits, and church services will be conducted online.
1855 E. Lancaster Ave, Fort Worth, TX 76103
Phone: (817) 344-1800
Website: https://www.salvationarmydfw.org/p/about/covid-19-update

Support Groups
Narcotics Anonymous Online
Hotline: (800) 230-4085
Website: https://www.neveraloneclub.org/are

Alcoholic Anonymous Online
Hotline: (810) 234-0815
Website: www.lionrockrecovery.com
Website: http://aa-intergroup.org/

National Problem Gambling Helpline
Call/Text: 1 (800) 522-4700
Website: https://www.ncpgambling.org/help-treatment/national-helpline-1-800-522-4700/

Please call ahead to confirm the information provided is accurate and up to date.

Last updated on 03/31/2020 by Community Outreach Dept.
Addiction Hotline
Text Message: 55753
Helpline: 1 (855) 378 4373

Teleworking
Zoom
Free services for video-conference.
Website: https://zoom.us/docs/en-us/covid19.html

Free Conference Calling
Free services for video-conference.
Website: https://www.freeconferencecalling.com/

Webex
Free services for video-conference.
Website: https://www.webex.com/video-conferencing

Transportation
Catholic Charities Fort Worth
Providing transportation in Tarrant County with limited number of people. Transportation will not be provided if patient is visiting clinic for COVID-19 testing or is a confirmed COVID-19 case. Please call ahead in order to accommodate you.
249 Thornhill Dr, Fort Worth, TX 76115
Phone: (817) 336-8714
Website: https://www.catholiccharitiesfortworth.org/transportation/

Texas Health & Human Services
Billable Medicaid service. Patient must verify clinic is open and will be seen in person. Transportation will not be provided if patient is visiting clinic for COVID-19 testing or is a confirmed COVID-19 case.
Phone: (855) 687-3255
Website: https://hhs.texas.gov/services/health/medicaid-chip/programs/medical-transportation-program
Unemployment
Texas Workforce Commission
Disaster Unemployment Assistance (DUA) provides unemployment benefits for individuals who lost their jobs or self-employment or who are no longer working as a direct result of a major disaster for which a disaster assistance period is declared, and who applied but are not eligible for regular unemployment benefits.
Tele-Center: 1 (800) 939-6631 from 8 AM - 6 PM CT, Monday through Friday.
Website: https://twc.texas.gov/jobseekers/disaster-unemployment-assistance#overview

Utilities
Tarrant County Department of Human Services
Assistance with rent and utilities
1200 Circle Drive, Suite 200, Fort Worth, Texas 76119
Phone: (817) 531 – 5620
Website: https://www.tarrantcounty.com/en/human-services.html

TXU Customer Assistance
TXU Energy is assisting customers that may incur economic hardship related to the coronavirus
TXU Energy Customer Line: 1 (800) 242-9113
- Waiving late fees
- Extending payment due dates with no down payment required
- Reducing down payments and deferring balances over five equal installments

Charter
Free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription.
To enroll call 1-844-488-8395. Installation fees will be waived for new student households.
Website: https://corporate.charter.com/newsroom/charter-to-offer-free-access-to-spectrum-broadband-and-wifi-for-60-days-for-new-K12-and-college-student-households-and-more

Comcast
Data plans for 60 days giving all customers Unlimited data for no additional charge
Website: https://corporate.comcast.com/covid-19

Please call ahead to confirm the information provided is accurate and up to date.

Last updated on 03/31/2020 by Community Outreach Dept.
COVID-19 Public Helplines

Tarrant County Public Health
1101 S Main St, Fort Worth, TX 76104
TCPH Coronavirus Information Hotline (24/7): (817) 248-6299

Texas Health Resources
1301 Pennsylvania Ave, Fort Worth, TX 76104
THR Coronavirus Hotline (24/7): (682) 236-7601
Website: https://www.texashealth.org/-/media/Project/THR/shared/Documents/PDFs/About-Us/Patient-Notices/Texas-Health-ED-Phone-List.pdf

Parkland Health and Hospital System
5200 Harry Hines Blvd, Dallas
COVID-19 Patient Line: (214) 590-8060

COVID-19 Scammers & Fraud

Tarrant County Criminal District Attorney’s Office
Tim Curry Criminal Justice Center
401 West Belknap Fort Worth, TX 76196
Phone: (817) 884-1400
Fraud Alert Video

The Department of Justice
Hotline: (866) 720-5721
There have been reports of:
- Individuals and businesses selling fake cures for COVID-19 online and engaging in other forms of fraud.
- Phishing emails from entities posing as the World Health Organization or the Centers for Disease Control and Prevention.
- Malicious websites and apps that appear to share virus-related information to gain and lock access to your devices until payment is received.
- Seeking donations fraudulently for illegitimate or non-existent charitable organizations.

Please call ahead to confirm the information provided is accurate and up to date.

Last updated on 03/31/2020 by Community Outreach Dept.