

Join a Scheduled Video Visit

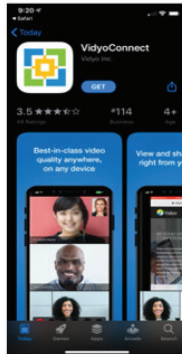
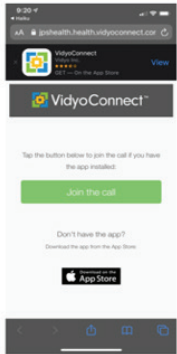
1. At least 15 minutes prior to your video visit appointment, log in to the MyChart app on your mobile device and tap the **Visit** icon on the home screen. Go into Appointments and Visits.
2. Your scheduled video visit appears in this list. Tap it to open the details.
3. Tap **eCheck-In** to complete the necessary steps prior to beginning your visit.
4. After you have completed eCheck-In, tap **Begin Visit** to ensure you are able to connect.
5. If the connection was successful, you will be placed in a virtual waiting room. Your provider will be with you shortly!



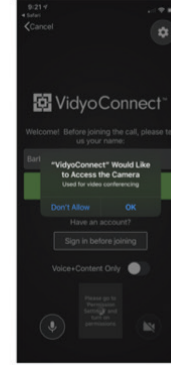
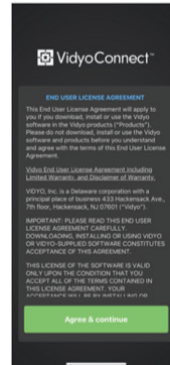
MyChart Mobile and Vidyo Connect



1. You may see a prompt to download the Vidyo App with your initial log-in to MyChart Mobile when using MyChart Video Visits. Download Vidyo Connect in the App Store.



2. To complete video set up, click **Agree & continue** and give Vidyo Connect access to your microphone and camera.



3. You are now ready to begin your visit in MyChart Mobile.

