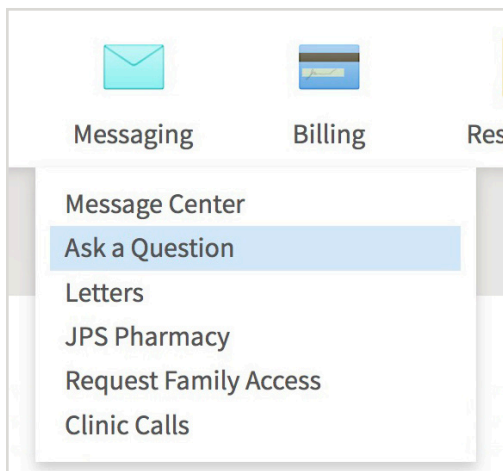
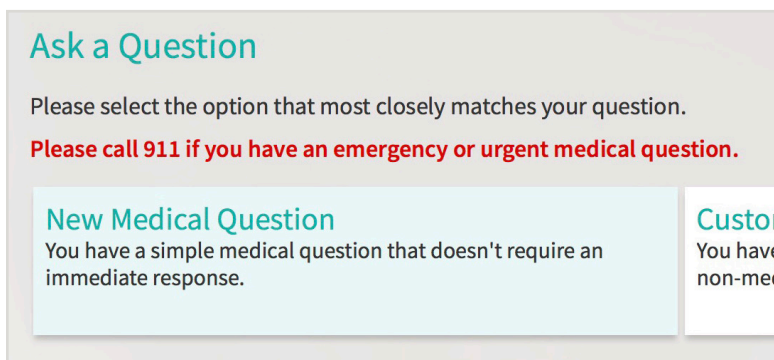


1. Go to the Messaging icon and click on **Ask a Question**.



2. Click on **New Medical Question**.



3. Fill in the appropriate information: **recipient, subject** and **comment**.

If you have any Billing or Account issues please [click here](#).
If you want to refill a prescription, visit [JPS Pharmacy](#)
If you are experiencing an urgent medical issue, please call your clinic directly, or 911 in an emergency.
Expect a response within 3 business days.

* Choose a Recipient

* - Select a Subject -

*

4. To attach a picture, click on **Attach an Image**.

