Ask Questions and Attach Images

mychart

1. Go to the Messaging icon and click on **Ask a Question**.

   Messaging   Billing   Res

   Message Center
   Ask a Question
   Letters
   JPS Pharmacy
   Request Family Access
   Clinic Calls
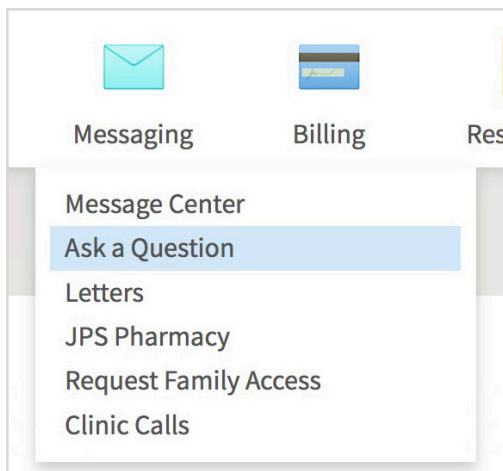
2. Click on **New Medical Question**.

   ## Ask a Question

   Please select the option that most closely matches your question.

   Please call 911 if you have an emergency or urgent medical question.

   New Medical Question
   You have a simple medical question that doesn't require an immediate response.

   Custom
   You have
   non-med
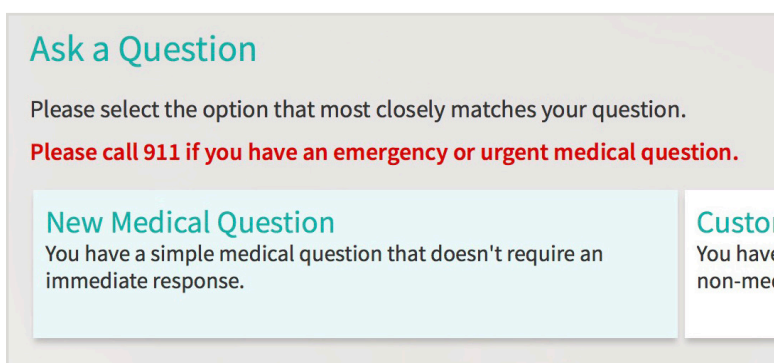
3. Fill in the appropriate information: **recipient**, **subject** and **comment**.

   If you have any Billing or Account issues please click here.
   If you want to refill a prescription, visit JPS Pharmacy
   If you are experiencing an urgent medical issue, please call your clinic directly, or 911 in an emergency.
   Expect a response within 3 business days.

   * Choose a Recipient

   * - Select a Subject -

   *

4. To attach a picture, click on **Attach an Image**.

   ATTACH AN IMAGE ⓘ

   Instructions:
   You can attach up to 3 files.
   The allowed file types are BMP, JPEG, JPG, PDF, PNG, TIF, TIFF.
   The maximum file size is 500 KB for images & PDFs.

   ATTACH AN IMAGE ⓘ