Joint Council Quarterly Meeting
August 9, 2017 – 12 p.m. to 1 p.m.

The JPS Joint Council is always a joyful event. Where friends can reunite and new friends are made. Connections are made, business cards exchanged and the people who we represent benefit from the new friends we have made. Although the August meeting was a celebration, Mr. Earley shared the sad news of one of our own passing, Dann Baker. Dann touched many lives and he will be deeply missed. Reverend Gilbert Marez shared kind words about Dann and said a prayer. Pastor Walter McDonald, who worked closely with Dann over the past few years, shared about Dann’s life and accomplishments at JPS.

State of JPS: Mr. Earley began with the ground breaking news that JPS Health Network is now the only public hospital to be Sepsis certified by the Joint Commission. However, this news is getting overshadowed by a group of doctors from New York that are coming to JPS’ Board of Managers meeting on Thursday, August 10 to talk about the McDonald’s located at John Peter Smith hospital.

It is hard to believe it’s been 10 years of the Joint Council. Mr. Earley thanked all of the original members and the new ones that have joined. To commemorate the anniversary a short video was compiled.

Impact of the Joint Council: Since we are celebrating 10 years of the Joint Council. We asked members of the original councils to say a few words about how being on the Joint Council has made a difference in the community and organization you represent and how JPS has changed over the past 10 years.

France Villafane, American Cancer Society, Salud Council. Frances recalled being a part of the language services wayfinding project. A team of Spanish speaking Salud Council members walked around the hospital, they were encouraged to provide feedback and share what was inaccurate or what didn’t make sense. Frances also talked about the partnership American Cancer Society has with JPS and how it has grown over the years.

Faye Beaulieu, United Way, Northeast Council. Faye expressed that by being on the Joint Council has given her a better understanding for the vision that JPS has for Community Health. She learns what JPS is doing that significantly impacts the local community. The biggest change has been the customer service, in part to the 3 rules – stating that she knows the 3 rules as good as she knows the mission of United Way. The rules are a part of the Mantra and it shows. For the Northeast Community, she has seen increase access to healthcare with the School Based Health Centers and having out grown the Northeast clinic, the ground breaking of a new JPS Medical Home Northeast.

Jean Richerson, Mission Arlington, Arlington Council. Jean revealed that she was impressed that JPS cared enough to listen. She has seen improvements in the timeliness to get qualified for JPS Connection, now less than a day. More services in Arlington, such as the new Medical Home Southeast. Mission Arlington has a stronger relationship with JPS and refer their patients. Jean shared a personal rather than professional story about an
interaction with JPS. She had a neighbor who was in ill health and decided to get involved. Jean supported her neighbor with transportation. She knew JPS was the place to be. Jean brought the patient to JPS to see an orthopedic surgeon, she walked in the revolving door, didn’t know where to go, was looking around. And then a tall, skinny, dark haired guy in a suit asked, “May I help you?” and “come, I will show you”, and that man was Mr. Earley.

_Pastor Jack Crane, Truevine Missionary Baptist Church, Pastoral Council._ Pastor Crane was the first person Mr. Earley went to when he wanted to form the councils. Pastor Crane stated that JPS has made him a better pastor and taught him how to serve. The biggest change he has seen is the culture. The bar was raised. The chemistry, climate, culture of JPS changed from the top. The attitude of “come, I will show you”.

And then we had cake!

My sincerest thank you for helping make lives better! - Amanda